

# SBC: Do I really need it?

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# Challenge in Telecom industry?

## **Bangladesh Safe home for foreign VOIP frauds**

RAB arrested 37 Chinese and Taiwanese nationals and seize (Dhaka tribune 2014 )

**BTRC asks telcos to check call spoofing** (prothomalo 2016)

## **BTRC alerts mobile users to frauds**

(<https://www.thedailystar.net> 2016)



The global telecom industry annual losses of \$46.3

Billion due to toll fraud

According to the Global Loss

Survey 2013 of the communications

Fraud Control Association (CFCA)

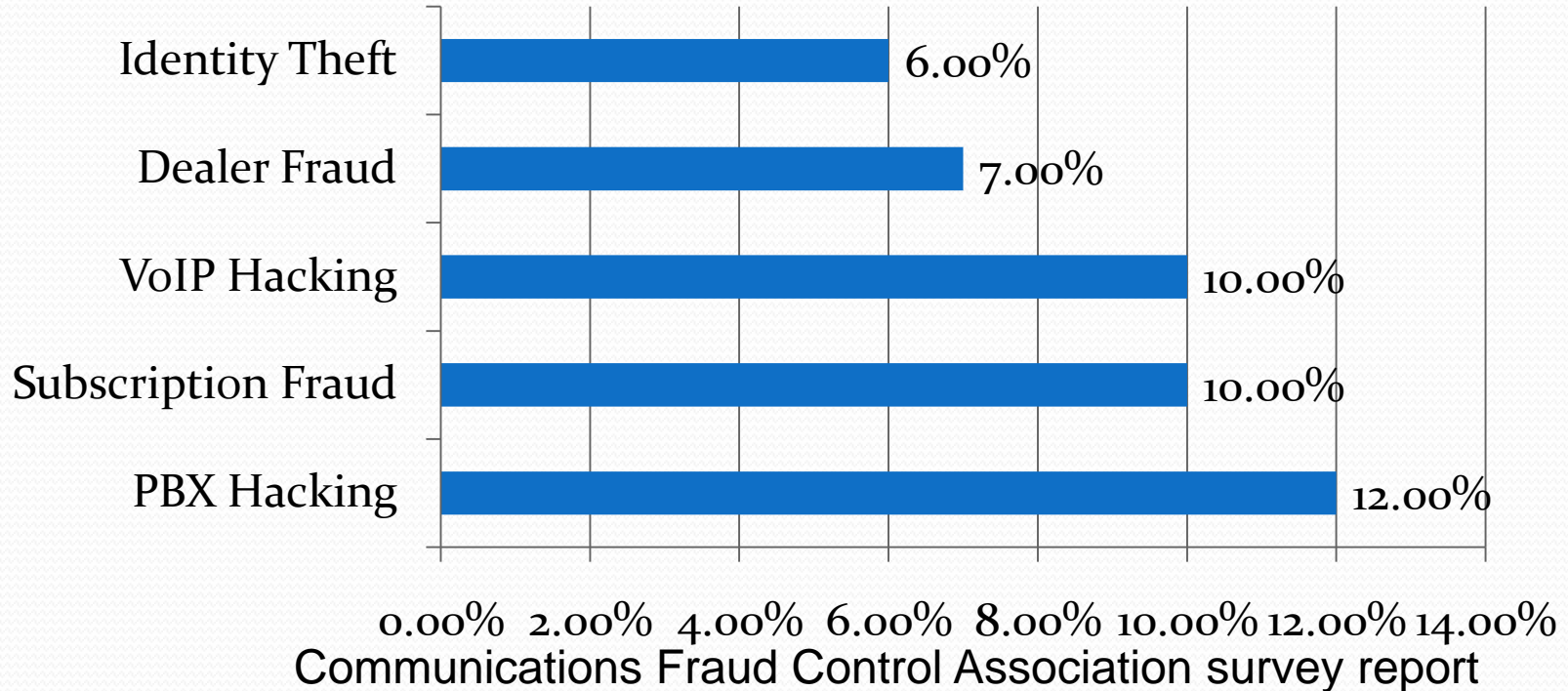
**FBI finds Philippine hackers Compromised AT&T network and used their phone systems to call others long distance phone number. AT&T losses of up to \$2.0 million (November 2011)**

## **Massive DDoS attacks a growing threat to a VoIP service.**

It crashes TelePacific VoIP system. Average 34 million SIP traffic VoIP connections requests in 1 day and flooding their systems (March 2011)

# Abuse Methods in telecom industry

## Top 5 Emerging Fraud Methods



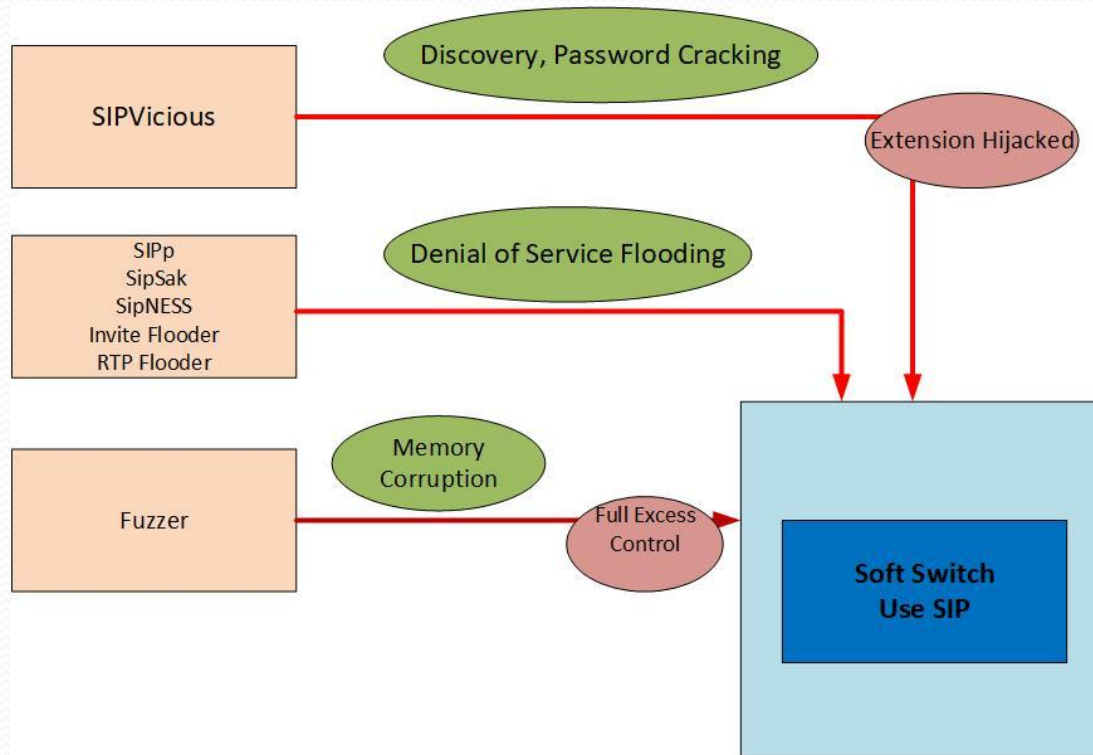
# What is sip?

- Session Initiation Protocol (SIP)
  - SIP (Session Initiation Protocol) is a protocol used in VoIP communications allowing users to make voice and video calls over the internet.
  - Types of devices use - computers, phone set, IP-PABX, video equipment, media gateway, soft switch etc. - can exchange data over SIP

# SIP Threat Categories of IP-Telephony service provider Networks

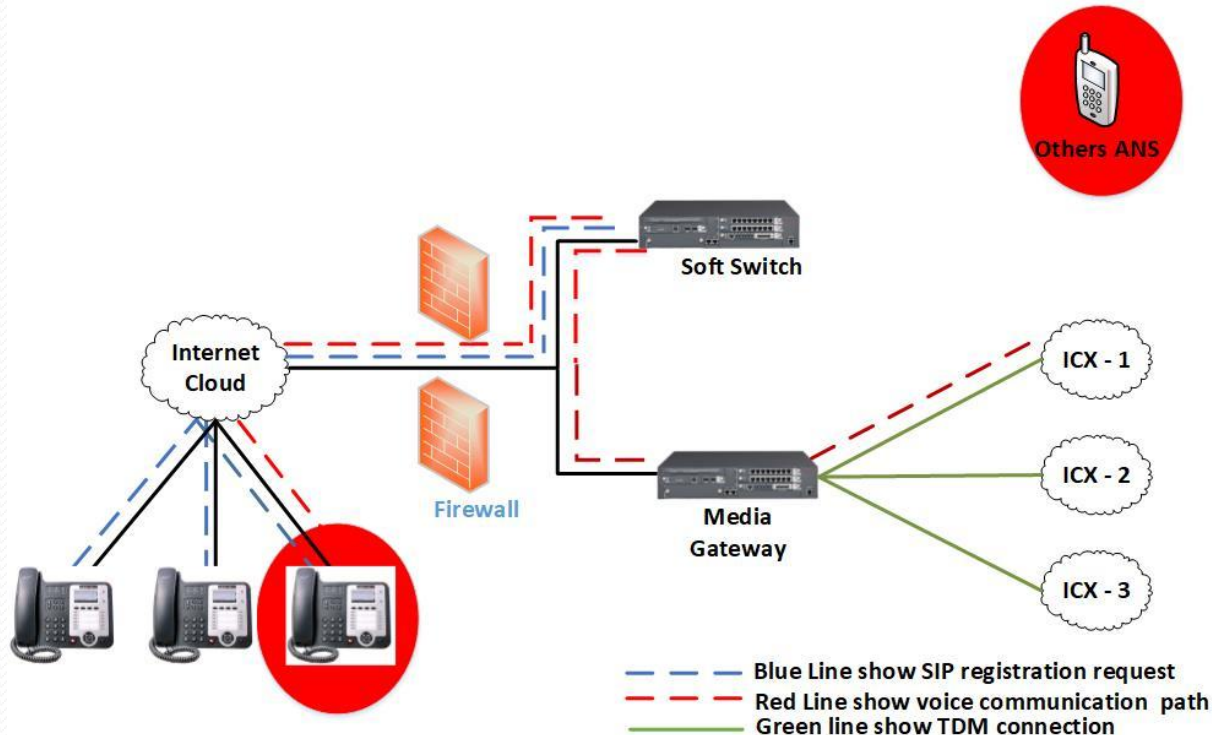
- Fuzzing Attacks
- VOIP Network Eavesdropping
- VOIP network Interception and Modification
- Device Configuration Weakness
- Voice & Telephony Denial of Service (TDOS) Attacks
- Device and OS Vulnerabilities
- IP/TCP Network Infrastructure Weakness
- VOIP & UC Protocols Implementation Vulnerabilities
- RoboCalls
- SIP BotNet attacks
- Signaling Manipulation Attacks
- Fraud Attacks – Wangiri, IRSF and many others
- Media Manipulation Attacks
- SPAM over Internet Telephony (SPIT)
- UC Infrastructure Threats (Voice, Media, IM, Web, UC & Collaboration)
- UC Application Layer Threats
- Data and Voice Threats
- Voice Phishing

# Phase of a VOIP/SIP Attack



# IP-Telephony core system security hole

## IP Telephony Core System Diagram



# What is SBC?

Session



Border



Controller

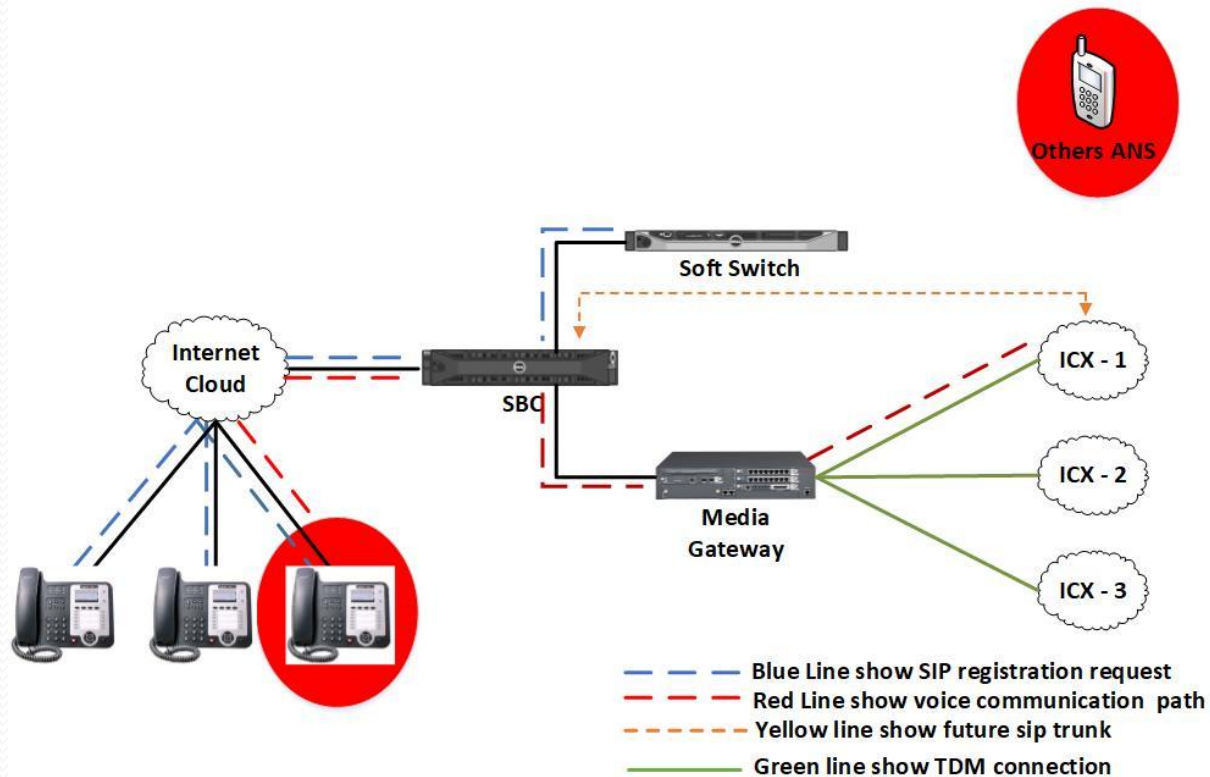


A Session Border Controller (SBC) is a dedicated hardware device or application that governing calls on a VOIP network. It's allowing only authorized session pass through the connecting point.



# How to Deploy SBC?

## SBC Deployment Diagram



# Which Reasons you need to SBC?

**Quality of Service**

Call admission control, routing, Billing,  
NAT

**Security**

Encryption, Authentication, Policy,  
Firewall , VoIP Fraud

**Interoperability**

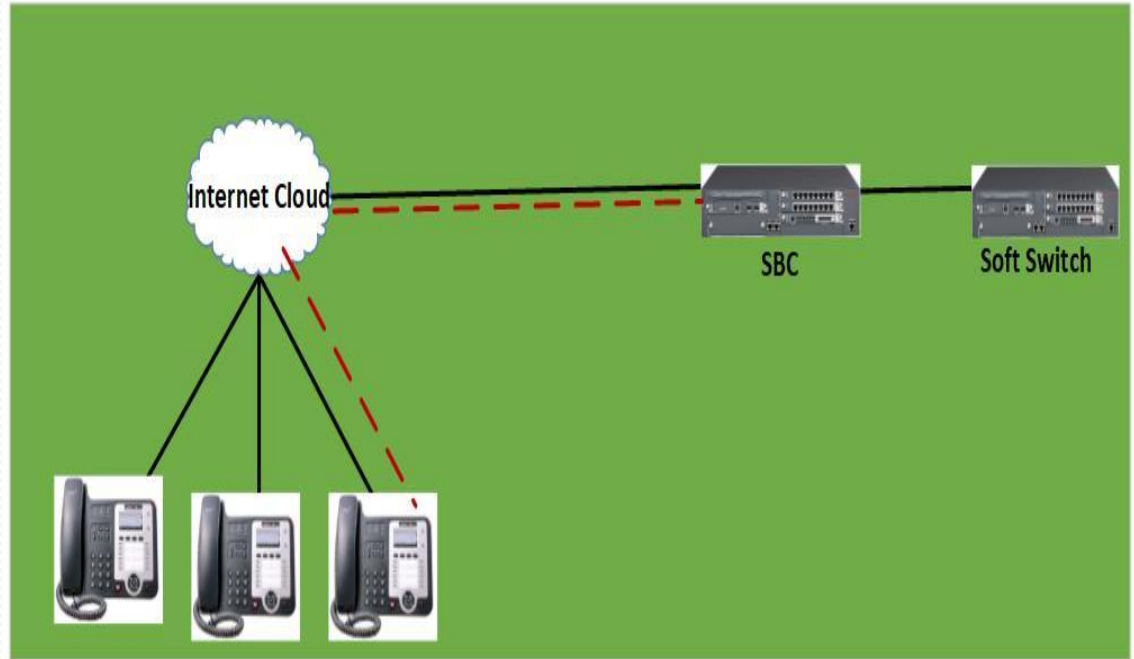
SIP -SIP-1 H323-sip, DTMF relay and  
interworking, Voice Transcoding

**Demarcation**

Fault Isolation, Topology Hiding, Session  
Border

# Call Admission Control

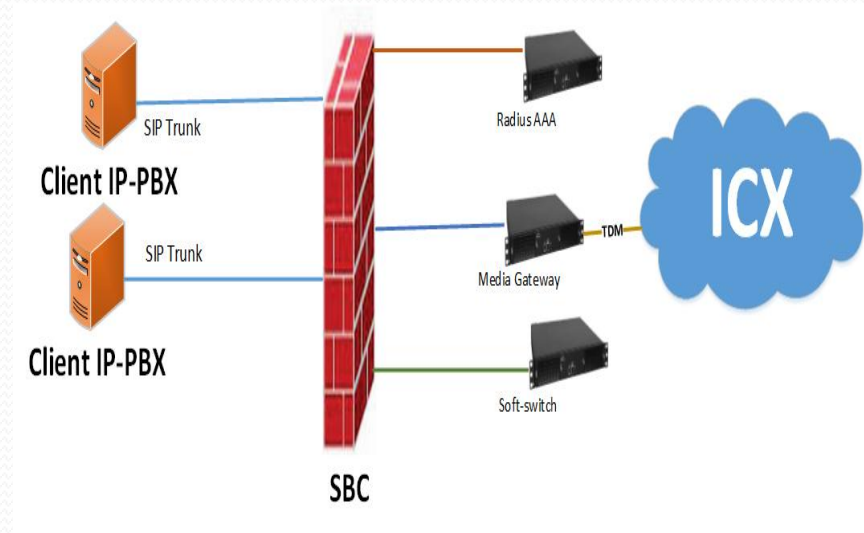
- Check available Bandwidth
- Congestion Control
- CAC rejects calls when either there is insufficient CPU processing power



# Routing Control

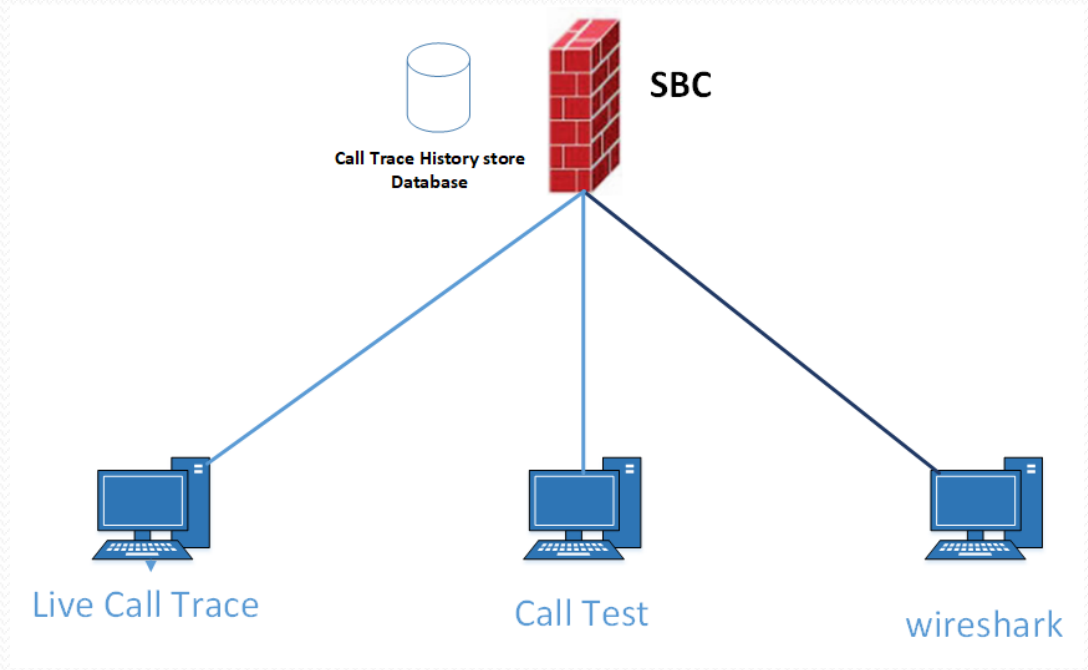
- Class 4 routing:
- Internal Routed database
- Load share Database
- Priority routing
- Least cost routing
- Or custom routing
  
- Radius AAA
- Authentication, Authorization,
- Accounting

## Billing and Routing

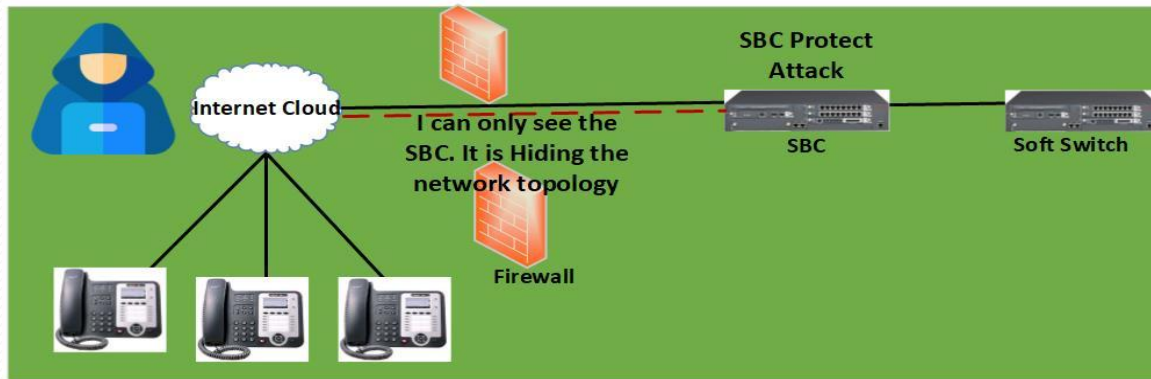
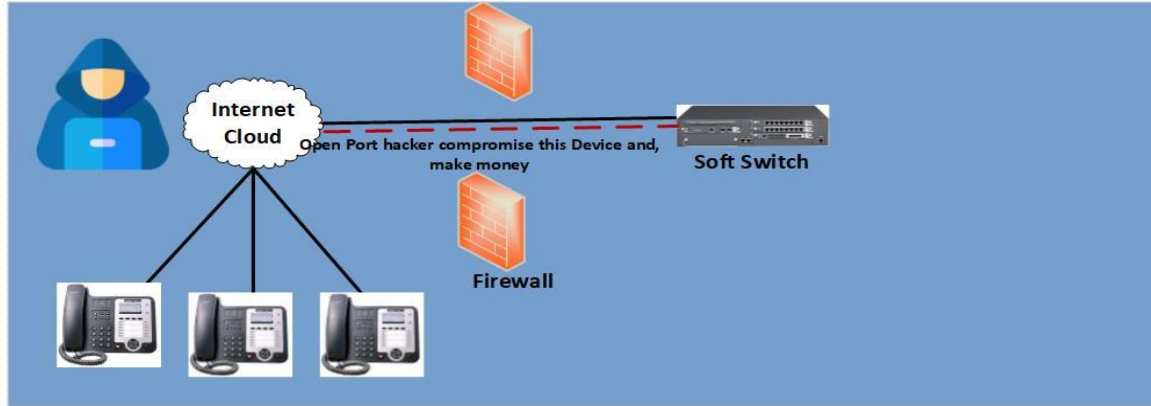


# Session Troubleshooting

- Live call analysis
- Call test
- Call recording
- Live wireshark analysis



# SBC Demarcation



- Demarcation
1. Fault Isolation and dynamic black list
  2. Topology hiding

# SBC Security

## Threat Protection

**UDP Threats**  
UDP Flood  
**RTP Threats**  
RTP spoofing  
**SIP Threats**  
SIP Invite spoof  
**IP Threat**  
IP Spoofing  
**ICMP Threat**  
ICMP flood  
**TCP Threat**  
Scan attack-  
TCP port

## Sip firewall

Log or block  
failed sip  
request

## IP firewall

Block  
service  
Allow  
service

## SBC Intrusion Detection

SBC has been pre-  
configured with a set of  
known attacks

## Sip rate limit

Prevent DOS  
type attack  
If limit cross  
Dynamic  
block IP

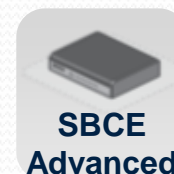
# Segment of VoIP Security

Layer 3 attack  
Layer 4 attack

OS attack  
Application attack

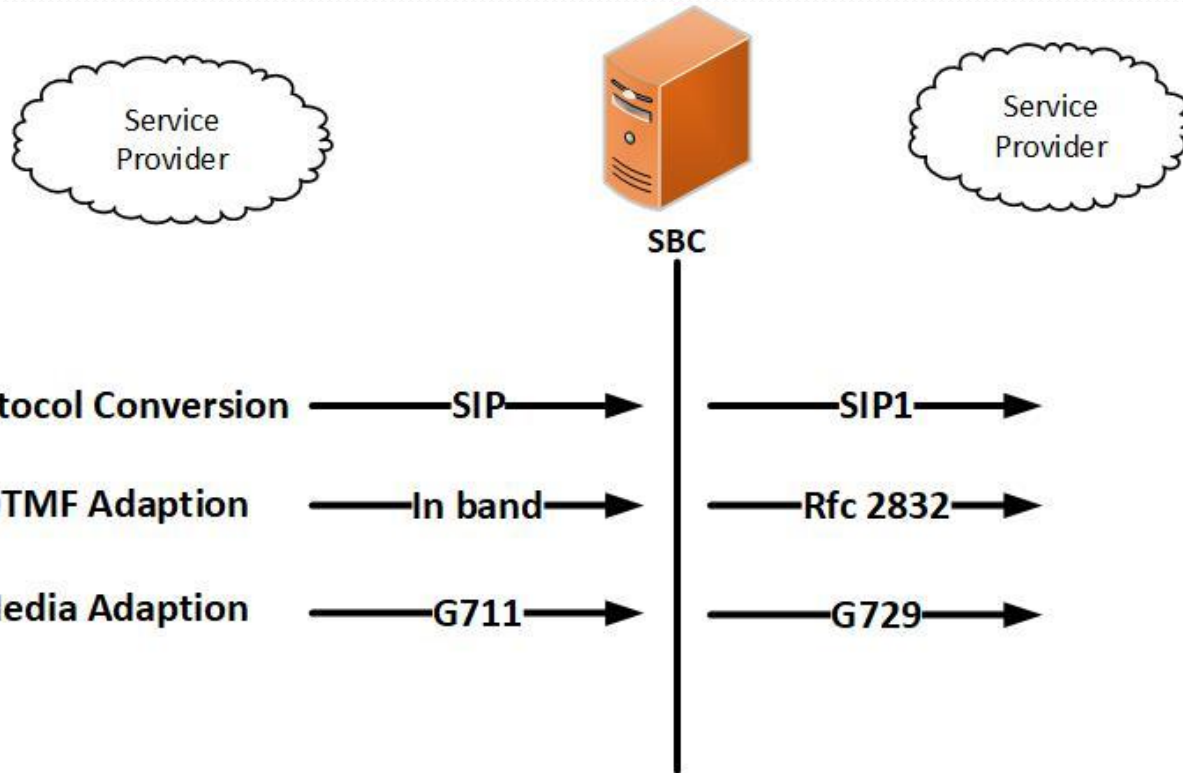
SIP protocol fuzzing  
SIP denial of service/distributed denial of service  
SIP spoofing  
SIP advanced toll fraud (call walking, stealth attacks)

Media Replication  
Signaling/Media Encryption





# SBC interoperability



## Connect every call

1. Connect sessions even with miasmas
2. Less route retries call ASR increase
3. Connect session even no common codec
4. Establish more calls to improve ASR



SBC Cover your business size ?

High capacity up to 60000 current session handle with media RTP

Swift handle inbound and out bound call

Minimize delay on call setup

Reduce call drop

THE WEAPONS AT  
THEIR FINGERTIPS

1700AD

10,000 BC

10 BC

1500AD

1910AD

2010AD

TODAY

DRONE  
STRIKE

CYBER-  
ATTACK



Thank You