SANOG 7

Security for SPs including-DDOS Prevention Wireless Security

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Agenda

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- Challenges
- Trends
- Threats
- The first step Telemetry
- Next Steps
 - Techniques

Modular Application to SP infrastructure

- Wireless Security
- Case Study

SP Security



Security Challenges

Introduction: Emerging Threats

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Today's Reality...



Evolution of Availability Threats

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Evolution of Network Availability Threats

Source: Arbor Networks



Economic Impact of DDoS

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Dollar Amount of Losses by Type:



Source: CSI/FBI 2004 Computer Crime and Security Survey

SP Security

The Internet today



 The new Internet Economy brought new services and new players: NSPs, ASPs, etc...

 E-commerce has become part of the business model. Customers now depend on the Internet

 Attacks targeted to customers can and do affect the infrastructure.

 Availability is not just matter of duplicating gear.

Collateral Damage

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Attacks targeted to a particular customer CAN and DO affect the infrastructure

Infrastructure Attacks a wake up call

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Now elements of the SP infrastructure are being directly targeted too:

- Services: DNS, DHCP, SMTP, WWW, FTP
- Routers
- Routing



Role of Service Providers



- Protect their own infrastructure (from Customers and Internet)
- Help protect other peers
- Protect customers from attacks coming from the infrastructure or other customers



Security Trends

Evolution of Security Challenges

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Evolution of Security Strategies



SP Security

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Self-Defending Network

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Self-Defending Network:

Controlling the Who, What, Where, When, Why and How

- Who—allows access to data only by authorized personnel
- What—prevents data from ever being stored, copied, or printed outside the secure environment
- Where—provides layers of protection and auditing to ensure that data is only stored in a controlled location
- When—users process data normally, but the data never "sleeps" outside of the secure area
- Why—only authorized personnel allowed to process data
- How—data access is restricted, authenticated, and audited by the Self-Defending Network

Self Defending Networks From Point Products to Holistic System

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Security as an Option

- Very complex environment
- Higher integration cost
- Security risks not mitigated
- Lower reliability

Security, INTEGRAL to the System

- Reduced complexity
- Easier deployment and management
- Security risks effectively mitigated
- Lower TCO



Threats

Introduction: The Basic Model

Types of Communication:

- 1) People Accessing Information Assets
- 2) People Communicating with One and Other
- 3) Machine to Machine Communication

Policy Primitives:

- 1) User / Service Identity
- 2) Machine Security Posture

Attack Targets:

- 1) End-points Themselves
- 2) Traffic Leaving
- 3) Traffic in Flight
- 4) Traffic Entering

Introduction: Appropriate Risk Mitigation



LEVEL OF RISK AVERSION

Conclusion: Determine in advance the level of risk appropriate to the business

Worms and Viruses

- Virus: Malicious piece of software that typically propagates by attaching itself to some other form of communication. May exploit a vulnerability, but always requires human intervention to spread.
- Worm: Malicious piece of software that selfpropagates. Always exploits a vulnerability to infect, and does not require human intervention to spread



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Worms and Viruses: What Happens

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Injection

- Injection code arrives at end point
- Can either selfexecute by having another process execute it, or can have a user execute it
- Some are completely self-contained, some need to pull down additional propagation and payload code to operate

Propagation

- Code replicates itself, and begins to propagate to other hosts
- Propagation can be multi-vector (Nimda)
- Mass propagation are typically why the casual user learns of these
- Can cause networklevel Denial of Service (Blaster) due to massive consumption of resources

Payload

- Potential for most damaging portion of infection
- Historically, often not malicious (e.g. Slammer)
- Sometimes triggers a reboot (Nachi), often to further embed itself in the system
- Increasingly, used to install backdoors or trojans, and to patch the injection vector

Recent Trends in Worms and Viruses

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Change in *Purpose*

Shift from fame to profit

Shift from being noisy to developing an asset with economic value

Change in *Expected Behavior*

Less Noisy

More Sophisticated

More Variants, smaller scope of each

A Birthday Message for You!!!



Anatomy of a Trojan

- dillinini Cisco.com
- Troj/LdPinch-BD is a password-stealing Trojan for Windows platforms
- Troj/LdPinch-BD steals information, including passwords, from various applications. Information stolen may include:
 - computer details (OS version, memory, CPU etc.)
 - available drives (drive letter, type and free space)
 - hostname and IP address
 - Windows folder volume information
 - Passwords and confidential information from 'Protected Storage'
 - POP3 and IMAP server information, usernames and passwords FTP usernames and passwords
 - RAS dial-up settings
- The Trojan may steal information relating to applications including the following:
 - Mirabilis ICQ Opera CuteFTP WS_FTP Windows Commander Total Commander

You are the king today ! Hope U have a R-O-A-R-I-N-G time on your Birthday !

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The Trojan attempts to download and run further malicious code.

Harvesting and Asset Development

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MACHINE HARVESTING

INFORMATION HARVESTING

- Creation of "bot-net" networks of thousands of compromised machines
- Used as:
 - Launch points for other attacks
 - Spam-nets (sold or rented to spammers)
 - DDoS For Hire networks (sold or rented to attackers)

- Harvesting identity information (account names, numbers, passwords, personal information, etc)
- Used for:

Direct sale on the open market

Compromise other networks

Trust-enablement for fraud (traditional cons and new cons such as phishing)

BotNet Operation



A New Class of Threat: Spyware

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SPYWARE: malware that obtains or transmits personal information with intent to defraud*

ADWARE: Spyware's slightly more reputable cousin

- Recently, Spyware has exploded as a significant security threat
- Can be thought of as a "drive up" virus – skip the propagation step and cut out the middle-man!
- Enhanced Concern: Threat to control of Confidential Information



How Spyware/Adware Gets Installed

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- Bundled in freeware/shareware
- Social Engineering

Pestering pop-ups until user clicks "yes"

Confusing or buried EULA terms

User doesn't read EULA

- Drive-by Download
- Remote installation no physical access necessary
- Via Virus or Trojan

Denial of Service: A Refresher

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- Denial of Service (DoS) attacks' goal is to make service unavailable
- The method may target:

A server

A network device

A network

Can be associated with:

Source IP spoofing

Collateral Damage includes:

Saturation of network forwarding tables

Exhausting processing power

Clogging links



Denial Of Service: What's Going On

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• Basic Denial of Service

Often L3/L4 based; SYN attacks common; spoofing common

Relatively easy to block sources and stop

Distributed Denial of Service

Similar to a basic DoS in approach, but sources appear "random"

Tens of thousands of broad-band connected machines in a bot-net make it extremely difficult to track

Often stopped by closing down control channels

• Emerging Threats: Application-layer Denial of Service

Email DoS

Web Front-end DoS

Web-Services and XML DoS

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DDoS For Hire, and DoS Extortion

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- DDoS For Hire: Criminal service in which for a nominal fee, a site of your choosing can be taken offline
- DoS Extortion: Criminal enterprise in which web-sites must pay a protection fee to avoid being taken offline, typically during a critical business period

US credit card **The Register** firm fights DDoS attack

US credit card processing firm Authorize.Net is fighting a sustained distributed denial of service (DDoS) attack that has left it struggling to stay online.

Glen Zimmerman, a spokesman for Authorize.Net's parent company, Lightbridge, told the Boston Globe that the attacks followed an extortion letter. Lightbridge said it was working with law enforcements officials to track down the attackers.

http://www.theregister.co.uk/2004/09/23/authorize_ddos_attack/

ONLINE EXTORTION

How a Bookmaker and a Whiz Kid Took On an Extortionist and Won



Facing an online extortion threat, Mickey Richardson bet his Web-based business on a networking whiz from Sacramento who first beat back the bad guys, then helped the cops nab them. If you collect revenue online, you'd better read this.

http://www.csoonline.com/read/050105/extortion.html

Solutions: Basic DoS and DDoS



Solutions: Basic DoS and DDoS

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Further Solutions: Denial of Service

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 Denial of Service likely to continue to be a problem for a number of years

Economic incentives drive behavior

- Application Denial of Service a key piece of an Application Security strategy
 - Look for solutions with real DoS protective capabilities
- Partnerships are a Must
 - Enterprises must work with their Providers to set up response plans
- Incident Response a Must

Have a plan before your attacked. DoS attacks are very visible, very quickly. Timeliness of response is key

Messaging Security

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SPAM / SPIM / SPIT

Nuisance / Productivity Drain / DoS or Cost Imposition Vector for other Frauds

- Phishing / Pharming
- Solutions:

IIM (Identified Internet Mail) spec

2-factor auth for financials

Uniform policy control: Message Hygiene solutions; Endpoint Posture Compliance
SPAMity Calamity



SPAMity Calamity

Evolution of SPAM:

Nuisance

Productivity Drain

Offensive Content

Vector for Fraud

- Dominant Source Today: Bot-nets
- SPAM is very much an unsolved problem

Associated Press

Trial Shows How Spammers Operate

LEESBURG, Va. Nov 14, 2004

Trial of Prolific Spammer Shows How He Sent 10 Million E-Mails a Day, Made \$750,000 a Month

http://abcnews.go.com/US/wireStory?id=252318

The Changing Nature of Spam

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 SPAM explosion: "Old Dog, New Tricks"

> SPIM—Spam over Instant Messaging

SPIT—Spam over IP Telephony

• Rise of Crime:

Fraud as a rising threat

Phishing

Criminalization of Spam:

CAN-SPAM act in US



Introduction to Phishing

Phishing Basics



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Introduction to Phishing Phishing Basics

PHISHING:

Email Schemes, Called "Phishing" or "Carding", Are an Attempt to Trick Consumers into Disclosing Personal and/or Financial Information; the Emails Appear to Come from Companies with Whom Consumers May Regularly Conduct Business; Often Times the Email Threatens Termination of Accounts Unless Consumers Update Billing Information From: Citi [mailto:users-support44@citibank.com] Sent: 19 May, 2004 5:45 AM To: ramaguer@cisco.com Subject: Citibank's official notice C tt Dear client of the Citi, As the Technical service of bank have been currently updating the software, we kindly ask you to follow the reference given below to confirm your data, otherwise your access to the system may be blocked. https://web.da-us.citibank.com/signin/scripts/login2/user_setup.jsp We are grateful for your cooperation. A member of citigroup Copyright © 2004 Citicorp

In this Example, the Link Really Leads Through to:

http://web.da-

us.citibank.com.userdll.com:4903/c/index.htm

Source:

www.atg.wa.gov/consumer/idprivacy/phishing.shtm

CONCLUSION: Unsolicited Email Can Be More than Just an Annoyance

New Threats: Phishing's Cousin—Pharming





The Port 80 Problem Opportunistic Applications Overloading Open Ports



The Port 443 (SSL) Problem...

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"Encrypted Port 80"

- Data confidentiality extends to network devices as well...
- Can verify compliance with SSL protocol spec, but beyond that, very difficult to enforce policy

Some Solutions:

- Protocol compliance checking
- Desktop application usage policy enforcement tools
- Destination filtering via domain/URL filtering
- Close 443 to all but well-defined business traffic



Securing Web Services



Web Services and XML Security

- Exposing the application layer to external entities for the first time
- Introduces new classes of credentials for access control
- Introduces new classes of attacks: Xmalware, XML DoS, XPATH injection, etc.
- Allows new services for confidentiality and integrity: Field-level encryption, document signing, transformation

Some Solutions:

- Secure Coding!
- Schema validation toolsets
- Attack prevention technologies

Ingress to the Data Center / DMZ



Social Engineering

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 Social Engineering Attacks: Attacks that compromise the "human" elements of business processing

Assuming an identity to exploit trust relationships

- These forms of attack have been around forever
- Not an emerging threat in and of itself, but a constant "force multiplier" on new threats



The First Step - Telemetry

Holistic Approach to System-Wide Telemetry





Holistic Approach to System-Wide Telemetry (Cont.)



Network element health

What Is One Listening to?

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- Ingress traffic flow
- Egress traffic flow
- Network element health

Resources such as CPU, memory, etc.

flow to build baseline and detect anomaly

Top talkers

Open ports – services etc.

Shared services

DNS, SMTP, Availability related services, etc.

Understand the Concept of Data Gathering

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Risks and threats are NOT prevalent in one place ONLY...



Need to watch everywhere to avoid being eaten by thousand turkeys...



Listening to a network element

Per device listening

Local data provide information about local threats

Listening to Many

Correlation is a MUST

Intelligent analysis is a MUST



Holistic Approach to System-Wide Telemetry



Network Telemetry: Tools, Techniques and Protocols

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How to Gather Data or Information?

Proactive Telemetry

NetFlow

SNMP

RMON

Syslog

Network element health

BGP

DNS

Telemetry During the Incident

Packet Capture show commands Network element health Syslog

Netflow : What Is a Flow?

- Defined by seven unique keys:
 - Source IP address
 - **Destination IP address**
 - Source port
 - **Destination port**
 - Layer 3 protocol type
 - TOS byte (DSCP)
 - Input logical interface (ifIndex)



Netflow : Creating Export Packets



Netflow : Key Concept—NetFlow Scalability

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- Packet capture is like a wiretap
- NetFlow is like a *phone bill*
- This level of granularity allows NetFlow to scale for very large amounts of traffic

We can learn a lot from studying the phone bill!

Who's talking to whom, over what protocols & ports, for how long, at what speed, for what duration, etc.

NetFlow is a form of *telemetry* pushed from the routers/switches - each one can be a sensor!

NetFlow Infrastructure



Where to Deploy NetFlow?



Principal NetFlow Benefits

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SERVICE PROVIDER

- Peering arrangements
- SLA VPN user reporting
- Usage-based billing
- DoS/worm detection
- Traffic engineering
- Troubleshooting

ENTERPRISE

- Internet access monitoring (protocol distribution, traffic origin/destination)
- Associate cost of IT to departments
- More scalable than RMON
- DoS/worm detection
- Policy compliance monitoring
- Troubleshooting

Open Source Tools for NetFlow Analysis —The OSU Flow-Tools

- Open source NetFlow collection and retrieval tools
- Developed and maintained by Mark Fullmer, available from http://www.splintered.net/sw/flow-tools/
- Runs on common *NIX platforms (Linux, FreeBSD, Mac OS/X, Solaris, etc.)
- Command-line tools allow for very display/sorting of specific criteria (source/dest IP, source/dest ASN, protocol, port, etc.)
- Data can be batched and imported into database such as Oracle, MySQL, Postgres, etc.
- Can be combined with other tools to provide visualization of traffic patterns
- Many other useful features check it out today!

Open Source Tools for NetFlow Analysis Visualization—FlowScan

- Open source NetFlow graphing/visualization tools
- Developed and maintained by Dave Plonka, available from http://net.doit.wisc.edu/~plonka/FlowScan/
- Runs on common *NIX platforms (Linux, FreeBSD, Mac OS/X, Solaris, etc.)
- Makes use of NetFlow data collected via flow-tools to build traffic graphs
- Top-talkers by subnet, other types of reports supported
- Makes use of RRDTool for graphing
- Add-ons such as JKFlow module allow more detailed graphing

Open Source Tools for NetFlow Analysis Visualization—FlowScan (Cont.)



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Netflow : Coupling Control and Data Planes



SNMP

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- SNMP = Simple Network Management Protocol
- Canonical method of obtaining real-time information from network devices
- SNMPv3 provides authentication, encryption
- MIBs support polling of statistics ranging from interface bandwidth to CPU utilization to chassis temperature, etc.
- Both a 'pull' model for statistical polling and a 'push' model for trap generation based upon events such as link up/down
- Many open-source and commercial collection systems, visualization tools
- Easiest way to get into profiling of general network characteristics

Displaying SNMP Data with MRTG

- MRTG—the Multi Router Traffic Grapher
- Open source SNMP visualization toolset developed by Tobi Oetiker, available from http://people.ee.ethz.ch/~oetiker/webtools/mrtg/
- Long track-record (in general use since 1995)
- Can be used to graph router/switch data, host performance info from systems running SNMP agents, etc. (generates HTML w/PNG images)
- Runs on Linux, FreeBSD, Mac OS/X, Solaris, other *NIX, Windows
- Written in Perl, has its own SNMP implementation

Powerful Visualization of SNMP with MRTG

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MRTG Index Page



Source: mrtg.org

Powerful Visualization of SNMP with MRTG (Cont.)

Incoming messages vs. spam per hour

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MRTG Index Page The statistics were last updated Friday, 5 March 2004 at 19:00 GigabitEthernet3/5 1040.0 8 Daily' Graph (60 Minute Average) 81380.01 \$ 920.0 K 80.0 460.0 k 60.0 Various 40.0 0.0 k 20.0 giga to Switch 0.0 16 14 12 18 10 6 4 2 0 22 20 18 16 14 12 10 292.0 8 8 Average Spam 15 msgs/hour 219.0 M Max Spam 23 msgs/hour Current Spam 11 msgs/hour Max Incoming 78 msgs/hour Average Incoming 37 msgs/hour Current Incoming 36 msgs/hour type of 346.0 8 Max Per 820% Average Pen Current Per 310% 73.01 Weekly' Graph (30 Minute Average) 0.0 8 12 14 16 18 20 80.0 statistics uplink-access (rou-woko) . 60.0 6.4 8 the North 40.0 4.8 8 20.0 3.27 0.0 gathering 1.67 Fri Thu 0.0 8 Max Spam 37 msgs/hour 12 14 16 10 20 22 0 Average Spam 16 msgs/hour Current Sparn 11 msgs/hour Max Incoming 78 msgs/hour Max Percentage 126.0 % Average Incoming 26 msgs/hour Average Percentage 60.0 % Current Incoming 36 msgs/hour Current Percentage 31.0 % rz-wsl Max Per Average Perc Current Perce 2000.01 Monthly' Graph (2 Hour Average) \$ 1500.0 and 56.0 42.0 0.0 k 28.0 3 display 14.0 ethz-admin 0.0 Meek 07 § 3000.0 Max Spam 22 msgs/hour Average Spam 15 msgs/hour Current Spam 11 msgs/hour \$ 2000.0 Max Incoming 54 msgs/hour Max Percentage 100.0 % Average Incoming 26 msgs/hour Average Percentage 60.0 % Current Incoming 35 msgs/hour Current Percentage 31.0 % Max Current ₹1000.0 0.0 Yearly' Graph (1 Day Average) 12 14 16 18 20 22 32.0 taxman-net 24.0 2000.0 8 21500.0 K 16.0 § 1000.0 k 8.0 500.0 K 0.0 Feb Jan Dec Nov Oct Sep Aug Jul Jun May Apr Mar Feb 0.0 8 Max Spam 16 msgs/hour Average Spam 14 msgs/hour Current Spam 15 msgs/hour Max Incoming 29 msgs/hour Average Incoming 21 msgs/hour Current Incoming 30 msgs/hour Max P. 770% Average P 640% Current Percentage 51.0 % IRIG MULTI ROUTER 2,10,11 GREEN### Spam BLUE ### Incoming AMBER### ((Spam)/(Incoming))*100

Source: mrtg.org

Other Visualization Techniques Using SNMP Data with RRDTool

- RRDTool—the Round Robin Database Tool
- Another open source SNMP visualization toolset developed by Tobi Oetiker, available from http://people.ee.ethz.ch/~oetiker/webtools/rrdtool/
- Improved graphing performance, new types of graphs
- Can be used in conjunction with MRTG does not do its own SNMP collection (can also be used w/NetFlow via OSU flow-tools & FlowScan)
- Runs on Linux, FreeBSD, Mac OS/X, Solaris, other *NIX, Windows
- Many nice HTML/PHP front-ends such as Cacti, Cricket, Big Sister, etc.

Other Visualization Techniques Using SNMP Data with RRDTool (Cont.)



Fri Jan 31 14:02:05 2003



Source: http://people.ee.ethz.ch/~oetiker/webtools/rrdtool/



Displaying SNMP Data with NMS Station

- Can be considered as "Local telemetry"
- Network Management Systems (NMS) can serve as SNMP consoles, among other things
- Many can use SNMP traps and/or other forms of telemetry as triggers for paging, scripted actions, etc.
- Pulling information together can be useful for NOCs, operations teams
- Commercial systems such as HP OpenView, Micromuse NetCool, IBM Tivoli, CA Unicenter
- Several open source systems Big Brother (<u>http://bb4.com/</u>), Big Sister (<u>http://bigsister.graeff.com/</u>), Nagios (<u>http://www.nagios.org/</u>), and others

Displaying SNMP Data with NMS—Nagios


RMON—Remote MONitoring

- RMON is a standard defining how remote probes or agents relay network traffic information back to a central console
- Not as prevalent as SNMP or NetFlow supported mainly by commercial network management systems
- Cisco Network Analysis Module-2 (NAM-2), ntop (<u>http://www.ntop.org</u>) are examples of RMON probes
- Most RMON probes look at raw packets via SPAN/RSPAN and generate statistics from observed traffic
- Mini-RMON statistics available on Catalyst 6500/NAM-2, provides detailed stats from layer-2 access ports

Displaying RMON—ntop Examples

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Source: http://www.ntop.org

Value of RMON: Utilizing NAM-2 Gathered Data

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- IETF Standard
- Provides great analysis with NAM-2 collected data
- Mini-RMON available as well

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0.4.2	0.01	0.00	3111,78	13.45	0.00	1.112	0.00	0.00	0.00	0.00	8.00	1
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0 1,341	0.00	0.00	300.06	4.27	2.30	1.00	0.00	0.00	0.00	8.00	0.00	
0 8.254	0:00	0.00	380.05	4.27	2.32	1.00	0.00	0.00	0.00	0.00	0.00	3
0 8.28	0.00	8.08	3469.26	39.47	3.30	32.97	0.00	0.00	0.00	0.00	8.00	
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Source: Cisco Systems, Inc.

BGP—Why Do We Care?

- Large-scale network security events such as worms, DDoS attacks, etc. often produce sideeffects visible in the global routing table
- Correlating BGP information with other forms of telemetry (NetFlow, SNMP, RMON, etc.) can be effective in determining the true impact of incidents

BGP Example—SQL Slammer



Correlating NetFlow and Routing Data



How to Deploy BGP?

- Start with open source tools: Zebra and Auagga
- Zebra (<u>http://www.zebra.org</u>) and Quagga (<u>http://www.quagga.net</u>) are two open source BGP daemons which can log BGP updates for further analysis
- Arbor Peakflow SP Traffic provides BGP visualization, trending, NetFlow traffic correlation, additional functionality (http://www.arbornetworks.com/products_sp.php)
- RIBs/updates available from http://archive.routeviews.org/, http://archive.routeviews.org/, http://www.renesys.com (commerical, useful monitoring tools/services for your ASN)

Syslog

All Cisco.com

- De facto logging standard for hosts, network infrastructure devices, supported in all routers and switches
- Many levels of logging detail available—choose the level(s) which are appropriate for each device/situation
- Logging of ACLs is generally contraindicated due to CPU overhead—NetFlow provides more info, doesn't max the box
- Can be used in conjunction with Anycast and databases such as MySQL (<u>http://www.mysql.com</u>) to provide a scalable, robust logging infrastructure
- Different facility numbers allows for segregation of log info based upon device type, function, other criteria
- Syslog-ng from http://www.balabit.com/products/syslog_ng/ adds a lot of useful functionality—HOW-TO located at http://www.campin.net/newlogcheck.html

Configuring Syslog on a Router

Cis

Cisco.com

Syslog data is invaluable

Attack forensics

Day to day events and debugging

 To log messages to a syslog server host, use the logging global configuration command

logging host

logging trap level

• To log to internal buffer use:

logging buffered size

Ensure timestamps

service timestamps log...

- Syslog data can be available from a centralized SysLog server(s) as well as router's local buffer
- Deploy on routers, switches, firewall, IPS sensors and other network elements to get a holistic picture
- Analysis tools available such as Cisco MARS, SEC, ModLogAn and others
- SysLog Server such as Kiwi and syslog-ng

Network Time Protocol

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- Synchronize time across all devices
- When security event occurs, data must have consistent timestamps

From external time source

Upstream ISP, Internet, GPS, atomic clock

From internal time source

Router can act as stratum 1 time source

ntp source loopback0

ntp server 10.1.1.1 source loopback0

Benefits of Deploying NTP

- Very valuable on a global network with network elements in different time zones
- Easy to correlate data from a global or a sizable network with a consistent time stamp
- NTP based timestamp allows to trace security events for chronological forensic work
- Any compromise or alteration is easy to detect as network elements would go out of sync with the main 'clock'

Packet Capture

- Sometimes, there's just no substitute for looking at the packets on the wire
- SPAN/RSPAN/ERSPAN allow packet capture from Catalyst switches; ip packet export allows packet capture from routers
- Open source tools such as tcpdump, snoop, Ethereal (http://www.ethereal.com) on free *NIX or Windows allow inexpensive packet-capture solutions to be built and deployed
- Commercial tools such as Cisco NAM-2, NAI Sniffer/Distributed Sniffer, Wandel and Goltermann available
- Use macroanalytical telemetry such as SNMP, NetFlow, RMON to guide your use of microanalytical telemetry (i.e., packet capture)

Packet Capture Examples

Packet	× 1.1000	of 1470	Cine	Prev Nevt 1000	Ge te 1	Protocol	Filter	
Packet	s: 1-1000 (Sinc	Samues	Destination	Ducto			
PKt	Time(s)	Size	Source	Destination	Protocol	INIO		
	0.000	437	nam-6506.empu-miap nam 6506.ombu miab	ancp-171-69-125-16 dhan 171-69-125-16		HTTP/1.1 302 FOUND http:>: 2052 IACK/ Seg=2096005762 Ac	cl⇔205177	
3	0.000	70	nam-0000.empu-map core?-e0-1 embu-mia	ALL-ROUTERS MCA	S HSRD	Hello (state Active)	UK-300177	
4	0.040	68	embu-calimor1.embu	192.168.79.42	MGCP	200 2303453		
5	0.069	1222	nam-6506.embu-mlab	dhcp-171-69-125-16	6 HTTP	HTTP/1.1 200 OK		
6	0.069	1222	nam-6506.embu-mlab	dhcp-171-69-125-16	6 HTTP	Continuation		
7	0.075	1222	nam-6506.embu-mlab	dhcp-171-69-125-16	6 HTTP	Continuation		
8	0.075	1222	nam-6506.embu-mlab	dhcp-171-69-125-16	6 HTTP	Continuation		
9	0.075	1222	nam-6506.embu-mlab	dhcp-171-69-125-16	6 HTTP	Continuation		
Pac + ETH + VLA + IP + TCP - HTT HTT	ket Num Ether IN 802.1 Interr Trans P Hype P Da	ber: 7 - net II, 8 q Virtu iet Prot smissio rtext Tra ta (116	 Time: May 16, 2003 12 Src: 00:d0:d3:9d:73:d0, E al LAN socol, Src Addr: nam-650 on Control Protocol, Src ansfer Protocol 0 bytes) 	247(17,357 - Packet Li Ost: 00:30:94:fd:c6:17)6.embu-mlab.cisco.co Port: http (80), Dst Port:	ength: 1 222 byte m (192.168.76.1 : 3953 (3953), Se	s - Capture Length: 1218 bytes 2), Dst Addr: dhcp-171-69-125-166.cisc :q: 2086008082, Ack: 3051775911, Len:	o.com (171 : 1160	
								Wealth of
0000	00 30 94	fd c6	17 00 d0 d3 9d 73 d	10 81 00 00 3c 🔸	.0	s<		
0010	08 00 45	00 04	b0 0d 40 40 00 3f 0	06 f4 67 c0 a8	E00.	?g		information 11-17
0020	4c Oc ab	45 7d	a6 00 50 0f 71 7c 5	55 f5 12 b5 e6	LE}P.q	lU		
0030	67 a7 50 67 65 70	10 43	98 Ua 57 00 00 25 2	22 20 62 61 72	g.P.CW	%" bor		raw data for
0040	04 03 74 69 6e 67	3d 22	30 22 20 63 65 6c 6	50 73 70 61 63 50 70 61 64 64	ing="0" ce	llnadd		
Source	e: http://v	vww.e	ethereal.com, Cisco	Systems, Inc.				analysis

How to Use Packet Capture

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Mainly a reactionary tool

Generally a reaction after finding out that there is an anomaly

Used in telemetry during the security event

Need to know where to capture the packet.

Sometimes, the same packet needs to be captured in multiple places

Wealth of information

Informs what type of outbreak one is observing on the network

Provides raw data for further analysis

Helps by providing information on how to bring the safeguards for short term and long tem mitigation

Okay—Tell Me Where to Start From?

- 1. NetFlow enablement on the network elements
- 2. NetFlow data correlation and analysis
- 3. SNMP / RMON [SNMP more prevalent]
 - 1. CPU / Memory util
 - 2. Link usage and display with MRTG
- 4. SysLog collection and analysis
- 5. Monitoring to Routing, DNS queries, etc. [BGP, DNS]
- 6. Local and remote packet capture facility [Most have it today with sniffer, ethereal]



The Next Steps-Best Practice Techniques

SP network security system cycle



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 Define a Security Policy and the required procedures to enforce it

this should include roles, responsibilities, customer contacts, etc.

Create an Incident Response <u>Team</u>

should work in conjunction with the NOC/SOC

Establish a <u>Relationship</u> with other relevant organizations

PSIRTs, CERTs, NSPs, and peering SPs

Security Best Practices – Overview (cont')

 Design and Implement Services with Security in mind

Secure the infrastructure following a Modular design

Focus on the most critical areas first

Define a solid incident handling <u>Procedure</u>

Preparation Identification Classification Traceback Reaction Post Mortem

Procedure : Preparation

Know the enemy

Understand what drives the miscreants

Understand their techniques

Create the security team and plan

Who handles security during an event? Is it the security folks? The networking folks?

A good operational security professional needs to be a cross between the two: silos are useless...

- Harden the devices
- Prepare the tools
 - Network telemetry
 - **Reaction tools**

Understand performance characteristics

Prepare Response Teams

- Identify key individuals/groups and create an incident response team
- Participate in and communicate to incident response forums and organizations

FIRST

NSP-SEC

NANOG

PSIRT

Monitor emerging threats

http://packetstormsecurity.org

http://isc.sans.org

Many others...

Preparing the Network

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- Understanding your network is critical to preparation
- What is normal? What is healthy?
- Monitor important indexes
 - Bandwidth—peer, router, interface, application

Routing—hijacking, instability

CPU—punted traffic, "show ip traffic"

Traffic patterns—by AS, prefixes, ports

Preparing the Network

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Harden the Network

Secure the control plane

Routing protocol authentication, BGP TTL check, prefix-filtering

• Secure the management plane

Disable unnecessary services

Secured and authenticated device access – AAA, VTY/SNMP ACL's, Out-of-band management

• Secure the data plane

Anti-spoofing via strict/loose uRPF, infrastructure ACL's

Auditing

Logging, AAA records, SNMP traps

The Old World: Network Edge



- Core routers individually secured
- Every router accessible from outside

The New World: Network Edge



- Core routers individually secured PLUS
- Infrastructure protection
- Routers generally NOT accessible from outside

The Old World: Router Perspective



- Policy enforced at process level (VTY ACL, SNMP ACL, etc.)
- Some early features such as ingress ACL used when possible

The New World: Router Perspective



- Central policy enforcement, prior to process level
- Granular protection schemes
- On high-end platforms, hardware implementations

ASIC-Based Platform: Main Components



Data Plane

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SP Security

Control Plane



Management Plane



Preparing the Network— Infrastructure Protection



 Techniques to secure your transit networks Infrastructure ACLs, Receive ACLs, Control Plane Policing

Packet Filtering Viewed Horizontally



Packet Filtering Remember to Filter the Return Path



Infrastructure Protection Tools

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Infrastructure ACLs (iACLs)—Originally, the only approach

Create policies (ACLs or MQC) for control plane traffic to block all unwanted IP traffic destined to the core

Applied to ALL ingress port—affects ALL traffic (control and data plane)

• Receive Path ACLs (rACLs)—The first step...

Create ACLs to block unwanted IP traffic destined to the core

Global (single) configuration affects all "receive path" packets

Only affects control plane traffic

Only available for Cisco 12000 and Cisco 7500 routers

Control Plane Policing (CoPP)—The newest approach

Extends rACLs by adding Modular QoS CLI (MQC) policing

Modify input path to "split" control and data plane traffic prior to input feature application

New

Old
Control Plane Policing Deployment Policies

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Define Service Policy

- Start with a simplistic policy that will not disrupt network operations
 - For critical, important, and normal traffic types, conform actions are "transmit"
 - For undesirable traffic, all actions are unconditionally "drop" regardless of rate
 - For default traffic, rate-limit the amount of traffic permitted above a certain bps
- Modify the policy over time as more confidence is gained in traffic rates—particularly for "critical" traffic

A very low rate might discard necessary traffic, whereas a high rate might allow the Route Processor to be inundated with a flood of non-critical packets

Example The appropriate rates are dependent on platform capabilities and CPU capacity

The appropriate rates are typically sitespecific as well, depending on local topology and routing table size

 Strive for constant improvement to keep pace with new attacks, and to cover new services

Basic Control Plane Policing Service Policy				
Traffic Class	Rate (bps)	Conform Action	Exceed Action	
Critical	N/A	Transmit	Transmit	
Important	125,000	Transmit	Transmit	
Normal	15,000	Transmit	Transmit	
Undesirabl	8,000	Drop	Drop	
B efault	8,000	Transmit	Drop	

Hybrid Control Plane Policing Service Policy				
Traffic Class	Rate (bps)	Conform Action	Exceed Action	
Critical	N/A	Transmit	Transmit	
Important	125,000	Transmit	Drop	
Normal	15,000	Transmit	Drop	
Undesirable	8,000	Drop	Drop	
Default	8,000	Transmit	Drop	

Prepare the Tools

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Sinkholes

- Sinkholes are a versatile function of routing topology and hardened infrastructure
- Infrastructure protection

Sinkhole your core address space to minimize attack

Identification/classification

Monitor dark IP space for attack noise and worm/botnet scanning

Redirect attacks for analysis

• Traceback

Use backscatter to trace spoofed hosts

Reaction

Divert attacks from the victim

Sink Hole Architecture



- Dedicated network component to attract traffic
- Can also be used "on demand": Pull the DoS/DDoS attack to the sinkhole
- Sink Hole design can also incorporate scrubbers

Sinkholes: Worm Detection



Backscatter Analysis of Attack Noise



Sink Hole Routers/Networks



Sink Hole Routers/Networks



Identifying Attacks

- Cisco.com
- Proactively monitor internal and "dark IP space"
- Build baselines for all traffic to expose anomalous behavior
- Utilize tools that enable network-wide correlation of control and data planes (e.g., CPU utilization, route stability, Netflow, etc..)
- Notify your customers before they notify you be proactive!

Changes to Network Baselines

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- SNMP data
- Unexplained changes in link utilization
 - Worms can generate a lot of traffic, sudden changes in link utilization can indicate an attack or a worm
- Unexplained changes in CPU utilization
 - Attack/Worm scans can affect routers/switches resulting in increased CPU both process and interrupt switched
- Unexplained syslog entries
- These are examples
 - Changes don't always indicate an attack/worm!

Need to know what's normal to identify abnormal behavior

Ways to Identify DoS Attacks

- Customer/End User call
- SNMP: Line/CPU overload, drops
- NetFlow: Counting flows
- ACLs with logging
- Backscatter
- Sniffers
- Anomaly Detector

Identification Examples



- Classification—Understanding the type of attack and what damage is it causing
 - You need to know what you (or your customer) are getting hit with
 - Determines the rest of the incident response
 - What tools are available?
 - How can you do this without crashing a router?

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- What type of attack has been identified?
- Qualify and quantify the attack without jeopardizing services availability (e.g., crashing a router):

What type of attack has been identified?

What's the effect of the attack on the victim(s)?

What next steps are required (if any)?

Ways to Classify DoS Attacks

- NetFlow: Flow information
- ACLs (maybe with logging)
- Backscatter
- Sniffers
- Anomaly Detector

Classifying DoS with ACLs

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Requires ACLs to be in place (for detection)

Extended IP access list 169

permit icmp any any echo (2 matches)

permit icmp any any echo-reply (21374 matches)

permit udp any any eq echo permit udp any eq echo any permit tcp any any established (150 matches)

permit tcp any any (15 matches) permit ip any any (45 matches)

• Watch performance impact

- Used on demand, not pro-active
- More used for checking than for detection
- Some ASIC based LCs do not show counters

Found:Attack typeInterface



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 Traceback—From where is the attack originating?

Deterrence works. Traceback a few attacks to their source, capture the attacker, prosecute, and lock them up and you will have a credible deterrence.

Foundation Techniques

How to traceback to the edge of the Network?

How to continue traceback over the ISP – ISP boundary

Traceback

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- Traceback to network perimeter
 - Netflow
 - Backscatter
 - Packet accounting
 - **IP Source**
- Retain attack data
 - Use to correlate inter-domain traceback
 - **Required for prosecution**
 - Deters future attacks
 - Clarify billing and other disputes
 - Post Mortem Analysis

Tracing DoS Attacks

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Non-spoofed: Technically trivial (IRR)

But: Potentially tracing 100's of sources...

• Spoofed:

IP Source Tracker: router by router

NetFlow:

Automatic if analysis tools are installed Manually: Router by router

ACLs:

Has performance impact on some platforms Mostly manual: Router by router

Backscatter technique: One step, fast, only for spoofed sources

The Internet Routing Registry (IRR): Network Info

madrid% <mark>whois -</mark> ł	whois.arin.net 64.103.0.0	
OrgName:	Cisco Systems, Inc.	
OrgID:	CISCOS-2 170 West Tasman Drive	Europe:
Citv:	San Jose	whois.ripe.net
StateProv:	CA	
PostalCode:	95134	Asia-Pac:
Country:	US	whois.apnic.net
NetRange:	64.100.0.0 - 64.104.255.2	55
CIDR:	64.100.0.0/14, 64.104.0.0	• USA and rest:
[]		whois.arin.net
TechHandle:	CAH5-ARIN	
TechName:	Huegen, Craig	
TechPhone:	+1-408-526-8104	
TechEmail:	chuegen@cisco.com	
OraTaablandla		
OrgTechHandle:	DIND-URG-ARIN	
OrgTechName:		Contact
OrgTechPhone:	+ 1-408-527-9223	
Orgrechemail:	ans-into@cisco.com	Information

The Internet Routing Registry (IRR): AS Info



Tracing Back with Netflow



Trace-Back in One Step: ICMP Backscatter



Trace-Back in One Step: ICMP Backscatter



Reaction - Incident Response Principles

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1. Don't Panic!

- 2. Use A Mitigation Methodology.
- 3. Do not make drastic changes to the network while the attack/worm is rampant.

ISP Security Incident Response

- Given that ISPs are transit networks, the way incident response happens is slightly different from other networks.
- More effort is made to mitigate the effects of the attack and trace it back upstream to its source.
- Working with ISP Security Teams have demonstrated six distinct phases in the way ISPs response to security incidents.

Capacity as a Solution

- To many sorts of attacks, a common solution is to add more capacity
- Not every problem gets solved this way Think about collateral damage
- Challenge is to solve all the problems in the most economically feasible way

Using IP Routing as a Security Tool

- ISPs use routing to get packets from customers to the Internet
- ISPs use routing to engineer traffic through their network
- ISPs manipulate traffic to get the most out of their available bandwidth
- What is the problem with manipulating bad traffic to get the most out of available bandwidth?

Using IP Routing as a Security Tool

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• IP Routing can be used to manipulate traffic on the ISPs network to:

Null0 (Black Hole)

Shunts

Sink Hole

Analysis Devices

Clean up Devices

Rate-Limit

Using IP Routing as a Security Tool

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• And it is all done via BGP....

Uses a BGP "trigger router"

One router on the network connected via an iBGP route reflector that injects "trigger update"

The BGP Update packet

Source Based Remote Triggered Black Hole Filtering

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• What do we have?

Black Hole Filtering—If the destination address equals Null 0 we drop the packet.

Remote Triggered—Trigger a prefix to equal Null 0 on routers across the Network at iBGP speeds.

uRPF Loose Check—If the source address equals Null 0, we drop the packet.

 Put them together and we have a tool to trigger drop for any packet coming into the network whose source or destination equals Null 0!

Customer Is DOSed—Before

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Customer Is DOSed—After





Mitigation: Packet "Scrubbing"

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- Use the same BGP mechanism to redirect traffic to scrubbing devices
- Activate redirection:

Redistribute host route for victim into BGP with next-hop set to scrubbing devices

Route is propagated using BGP to all BGP speaker and traffic redirected

• When attack is over, BGP route can be removed to return to normal operation

Re-Directing Traffic from the Victim



Guard: Packet Scrubbing



Guard: Packet Scrubbing


Post Mortem

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 Post Mortem—Analyzing what just happened. What can be done to build resistance to the attack happening again

The step everyone forgets!

Was the DOS attack you just handled, the real threat? Or was it a smoke screen for something else that just happened?

What can you do to make it faster, easier, less painful in the future?

Post Mortem

- Analyze data, trends and discuss attack
- Fully history of attack(s), trends, etc..
- Determine what, if anything, could have been done to be better prepared—make appropriate modifications if necessary

Post Mortem Activities

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Assess Incident Response Team Role

Full Representation?

Single/centralized Point of Contact?

- Review and Update Technical AND Operational Functions and Procedures
- Quantify impact of downtime
 - Financial
 - Operational
- What can we do better next time?



The Next Steps-Modular Application of Techniques to SP Infrastructure

SP Network Infrastructure



SP Functional Blocks





Module 2



Module 3

Why and the benefits of Modular Design

- Systematic approach where security is implemented throughout the network rather than point products
- Multiple layers of control provides higher security
- It allows you to focus on the most critical areas first
- Facilitates the enforcement of the security policy
- Contains the effects of attacks
- More flexible to adapt to keep up with the always changing threats

Module I - Typical POP & Core Infrastructure



POP and Core typical threats

- Network Reconnaissance
- Denial of Service
- Viruses and Worms
- IP Spoofing
- Direct Exploits
- Routing Disruption
- •

Securing POP & Core Infrastructure Module

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Harden routers and switches

Prevents DoS and Direct attacks to routers and switches

Secure Dynamic Routing Exchange

Route Authentication, Route Filters prevent attacks on the Dynamic Routing

Deploy packet filters

Mitigates DoS attacks, spoofed attacks, reconnaissance, viruses/worms and direct attacks

Attack detection, traceback and containment

Securing POP & Core Infrastructure Module Harden routers and switches

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IOS hardening

- -Set strong passwords
- -Enable secure access
- -Configure banners
- -Disable unnecessary global and interface services
- -Autosecure
- -....

Selective Packet Discard (SPD)

-Prioritize control packets

Control ICMP Unreachable



Securing POP & Core Infrastructure Module Secure Dynamic Routing Exchange

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Secure Routing Route Authentication

–Plain text

-HMAC-MD5

Control Routing Updates

-Dynamic Routing Filter on Customers

-Dynamic Routing Filter to Peers

–Dynamic Routing Filter from Peers

• • • • • • • • • • •

Securing POP & Core Infrastructure Module Deploy packet filters

Packet Filters

-RFC 2827 BCP 38 Packet Filtering (source address spoofing)

-BCP 38 Ingress Packet Filtering

-Static BCP 38 Filtering

-Unicast RPF (strict mode)

—.........

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- Netflow
- Intrusion Detection System alerts
- Sink hole routers/networks
- Unusual CPU load reported via SNMP
- Circuits Saturated
- BGP Session Flapping
- Customer calls



SP Security



The IDS uses Netflow to collect data on the flows through the network, looking for matches to known attacks while watching for new *anomalies* in the data flow

- 1. Apply temporary ACLs with log-input and examine the logs
- 2. Query Netflow's flow table
 - No changes to the router while the network is under attack; passive monitoring
 - Scripts can be used to poll and sample throughout the network
 - IDS products can plug into Netflow
 - Working on a MIB for SNMP access
- 3. Backscatter Traceback Technique
 - Reduced Operational Risk to the Network while traceback is in progress.
 - Speedy Traceback
 - Ability to hand off from one ISP to another potentially tracing back to it's source.



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- ACLs—Manual upload/dynamic upload
- uRPF—Remote trigger via BGP
- CAR—Manual upload or remote trigger via BGP

• • • • • • • • •

Remote Triggered uRPF

- Same as Backscatter Traceback Technique but with uRPF loose check on all border routers
- If source = null then drop
- static to null also drops on destination



Remote Triggered CAR

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 Quality Policy Propagation with BGP (QPPB) empowers CAR to use updates triggered by BGP. This enables a network protocol to trigger the rate limits on source/destination



Module II - Secure Customer Premises

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Secure deployment and provisioning

- Secure management and configuration
- Integrated Security at the CPE

Secure Provisioning and Deployment

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Provisioning and deployment are the phases in which the devices are the most vulnerable:

- Not all devices come with secure defaults
- Initial configurations may include more items than needed for initial setup (i.e. unnecessary services)
- The protocols and applications used for initial configuration may not be secure
- Deployment may not include the authentication of the new device
- Pre-configure the new device with a secure configuration prior to its deployment (consider even before shipping)
- Once connected, use secure access for initial setup
- For high volume deployments use a hierarchical management solution
- Access Control\Authorization Using AAA

Module III - Secure Data Center



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IDC Security Highlights

- Core, Distribution, Access model
- •Resilience at layer 2 and 3
- Uses Scaling Modules
- Provides Baseline Content Services
- Access: Layer 2 VLAN separation
- •Distribution: Aggregate VLANs, routing and layer 3 filtering
- Core: Provides L3 connectivity

Secure Data Center Design



Module IV - Secure NOC/SOC module

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Protect the NOC

Separate physical networks (NOC vs. campus)

Separate address space (192.168.25x.xxx)

-Not routed anywhere else

Firewall between management subnet and rest of SP campus

-Chokepoint to protect NOC functions

NIDS and HIPS on the management subnet

One-Time Passwords (OTPs) for authentication of administrators

IPSec for remote administrative access to the NOC

Module IV - Secure NOC/SOC module - cont'd

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Secure remote management of CPE devices

Consider Out-Of-Band (OOB) management network

Dedicated physical management interfaces on all remote managed devices

Alternatively a high availability backup option

Secure transport

IPsec for always-up SNMP\MIB\syslog access

SNMP read-only

Pre-shared keys (no wildcard) or PKI

SSL, SSH, or IPsec RA for troubleshooting

Secure NOC/SOC module Design





Wireless Security A Quick Glance

Wireless LAN Security Hierarchy

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Basic Wireless LAN Security 802.11 Security Vulnerabilities

1

- Shared, static Wired Equivalent Privacy (WEP) keys
 - No centralized key management
 - Poor protection from variety of security attacks
- No effective method to deal with lost or stolen client adapters
 - Possessor of client adapter has access to WLAN and any network resource for which no network logon is required
 - Re-keying of all WLAN devices is required
- Lack of integrated user administration
 - No central authentication entity
 - Potential to identify user by MAC address, not username
 - No usage accounting and auditing. No means to detect unusual activity
- Lack of effective message integrity
 - Management and data frames use ineffective CRC for integrity check.

Wireless LAN Security Authentication and Encryption

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Authentication

- IEEE 802.11 Authentication: Open or shared-key Not secure
- Static WEP Keys Unable to send or receive without correct keys. Device can be stolen. Keys can be cracked
- MAC Address Authentication Device-based. Address can be spoofed
- IEEE 802.1X: EAP Types LEAP, EAP-FAST, PEAP and EAP-TLS, EAP-TTLS. Component of new standard for WLAN security. Supports mutual authentication and dynamic, peruser, per-session encryption keys
- Wi-Fi Protected Access (WPA) 802.1X is a required component of the WPA standard.
 WPA is tested with EAP-TLS but works with all EAP types including Cisco LEAP.

Encryption

- IEEE 802.11 WEP Standard for encryption
 - Uses RC4 algorithm known vulnerabilities
 - Keys can be static and shared among many clients or, as with 802.1X, keys can be dynamic and unique for each client
- Temporal Key Integrity Protocol (TKIP): Enhancements to RC4-based WEP
 - Cisco TKIP and WPA TKIP available
 - Key Hashing or Per-packet keying, Message Integrity Check (MIC) and Broadcast Key Rotation
- Advanced Encryption Standard (AES)

Enhanced Wireless LAN Security 802.1X Protocol in WLAN Environment



Enhanced Wireless LAN Security 802.1X for 802.11 Benefits

- Open, extensible and standards based solution
- Leverages existing standards: EAP (Extensible Authentication Protocol), RADIUS
- Strong authentication with support for a variety of authentication types
- User-based identification
- Dynamic key management
- Better multicast capability
- Centralized policy control authentication, authorization and accounting
- Session timeout triggers re-authentication and new encryption key

New Security Enhancements Mitigate Network Attacks

	Attack	Authentication: Open Encryption:	Authentication: Cisco LEAP, EAP-FAST, EAP-TLS or PEAP	Authentication: Cisco LEAP, EAP-FAST, EAP-TLS or PEAP
		Static WEP	Encryption: Dynamic WEP	Encryption: Cisco TKIP, WPA-TKIP, AES
	Man-in-the-Middle	Vulnerable	Vulnerable	Protected**
	Authentication Forging	Vulnerable	Protected	Protected
	Weak Key Attacks	Vulnerable	Vulnerable	Protected
	Packet Forgery	Vulnerable	Vulnerable	Protected
	Brute Force Attacks	40-bit WEP Vulnerable	Protected *	Protected *
* C stro	Cisco LEAP requires strong passwords		Protected from Script Kiddies	rotected from Protected from Script Kiddies Professionals
** I autl	PEAP vulnerable wher nentication	used with legacy	Protected from War Driving	Protected from War Driving



Case Study
Example Customer Profile

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- Major US Service Provider
- Services:
 - **–Broadband Internet Access**
 - -IP VPNs
 - -VoIP
 - -Web Hosting
- Incident Response Team deals with 1 DoS a day in average

Example Customer Network Topology



Example Customer Security Modular Design



What have they done to improve?

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Attack Detection

Before:

check resources such as CPU, input queues

 Backscatter analysis using tools such as snoop and tcpdump

•Use ACLs to confirm attacks.

Now:

•Netflow at border routers.

IDS Sensors at Data Center and aggregation points

Results:

More attacks are being detected

 Attack detection and mitigation times have been significantly reduced

What have they done to improve?

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Traceback source of attacks

Before:

•Hop by hop using ACLs with logging.

Now:

Backscatter Traceback Technique

Results:

Traceback in minutes

Works under large scale attacks

•Easy to hand over to peer SPs

Conclusions

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• What we covered-

Challenges, Trends, Threats

Telemetry, Techniques, Application

- SP Security is a real issue, need an integrated system
- Integrate security throughout the network, not point products
- Define Security Policies and related Procedures
- Telemetry Get a grip on what's going on
- Modularize Break the tasks into layered items

The Last Word...

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- New threats enter, old threats leave, but the core risk mitigation strategies stay the same
- However, the shift from Fame to Profit as the dominant motivation is changing the paradigm of threat management
- Tomorrow's threats will be different than today's—plan ahead to maintain flexibility

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